



WASHINGTON TRUST®

Managing Unexpected Overdrafts

Washington Trust understands that unexpected overdrafts occur from time to time. That's why we offer **Overdraft Privilege** service on your checking account.

Our Overdraft Privilege service allows us to approve and pay overdrafts caused by checks, ACH, auto debit, recurring debit card transactions and online Bill Pay. This means that, should you inadvertently overdraw your account, we may pay your items rather than returning them. This will save you the inconvenience of having an item returned for insufficient funds, or the potential of having a debit card transaction declined at checkout. It also helps you avoid the fees often charged by merchants for items returned to them. Coverage limits are:

Standard Overdraft Privilege Coverage	
Consumers	\$500.00
Consumers with two (2) Direct Deposits of \$100.00 or more in a month	\$750.00
Businesses	\$850.00

Details about this service are included in the attached "What Else You Should Know".

If you would like to extend your Overdraft Privilege coverage so Washington Trust will *also* approve and pay overdrafts incurred by Debit Card point of sale purchases, please call us at 401-348-1200 or 800-475-2265, visit your local branch, complete our secure online form at washtrust.com, or complete the enclosed form and mail it to Washington Trust, Attn: Customer Solutions Center, PO Box 512, Westerly, RI 02891.

If you have any questions about Overdraft Privilege or any of our overdraft protection services, please call us at 401- 348-1200 or visit one of our branches.

What Else You Should Know: We also offer Overdraft Protection services, which may be more affordable than Overdraft Privilege.

Other overdraft options:

- Link to a Washington Trust savings account¹ (\$8.00 fee charged at time of transfer; \$20.00 annual fee - waived with Ultra or Freedom Plus checking.)
- Consumer overdraft line of credit^{1 2} (18% Annual Percentage Rate (APR); \$25.00 annual fee waived with Ultra or Freedom Plus checking.)
- A link to a savings account or consumer overdraft line of credit is a less expensive option than an overdraft.
- The order in which transactions are posted may impact the total amount of overdraft or return fees assessed. Please refer to Consumer Terms and Conditions of Your Account for further information.
- Good account management is the best way to avoid overdrafts. Use our mobile banking, online banking, and telephone banking services to keep track of your balance.
- Except as described in this letter, The Washington Trust Company will not pay items if your account does not contain available funds (including the Overdraft Privilege limit) to cover the item(s). Please refer to Consumer Terms and Conditions of Your Account for determining your available balance.
- A single larger overdraft will result in just one fee, as opposed to multiple smaller overdrafts.
- For consumer accounts we will not charge you an overdraft fee or a returned item fee if the item presented is less than \$5; a \$25.00 fee will be charged for transactions between \$5.00 and \$34.99; \$35.00 fee for transactions \$35.00 or greater. There is a limit of \$175 per day on the total fees we can charge you for overdrawing your account. Overdraft Privilege coverage limits include the total amount of all overdraft items at any time as well as all related fees and charges. Your account may become overdrawn in excess of the Overdraft Privilege coverage limit amount as a result of a fees and charges.
- You understand that we may, at our discretion, honor withdrawal requests that overdraw your account. However, the fact that we may honor withdrawal requests that overdraw the account balance does not obligate us to do so later. So, you can NOT rely on us to pay overdrafts on your account regardless of how frequently or under what circumstances we have paid overdrafts on your account in the past. We can change our practice of paying, or not paying, discretionary overdrafts on your account without notice to you. You can ask us if we have other account services that might be available to you where we commit to paying overdrafts under certain circumstances, such as an overdraft protection line-of-credit or a plan to sweep funds from another account you have with us. You agree that we may charge fees for overdrafts. For consumer accounts, we will not charge fees for overdrafts on one-time debit card transactions if you have not opted-in to that service. We may use subsequent deposits, including direct deposits of social security or other government benefits, to cover such overdrafts and overdraft fees
- Giving us your consent to pay everyday debit card point of sale transaction overdrafts may result in you incurring overdraft fees for transactions that we would otherwise be required to pay without assessing an overdraft fee.
- On debit card purchases, merchants may request a temporary hold on your account for a specified sum of money when the merchant does not know the exact amount of the purchase at the time the card is authorized. The amount of the temporary hold may be more than the actual amount of your purchase. Some common transactions where this occurs involve purchases of gasoline, hotel rooms, or meals at restaurants. When this happens, our processing system cannot determine that the amount of the hold exceeds the actual amount of your purchase. This temporary hold, and the amount charged to your account, will eventually be adjusted to the actual amount of your purchase, but it could be three calendar days, or even longer in some cases, before the adjustment is made. Until the adjustment is made, the amount of funds in your account available for other transactions will be reduced by the amount of the temporary hold. If another transaction is presented for payment in an amount greater than the funds left after the deduction of the temporary hold amount, you will be charged an NSF or overdraft fee according to our NSF or overdraft fee policy. You will be charged the fee even if you would have had sufficient funds in your account if the amount of the hold had been equal to the amount of your purchase.
- Even if you have Overdraft Protection, Overdraft Privilege may still be available as secondary coverage if the other protection source is exhausted.
- Overdraft Privilege is not a consumer overdraft line of credit; it is a discretionary overdraft service that can be withdrawn at any time without prior notice.
- Overdraft Privilege may be discontinued if you default on any loan or other obligation to us, your account becomes subject to any legal or administrative order or levy, or if you fail to maintain your account in good standing by not bringing your account to a positive balance within thirty-five (35) calendar days for a minimum of one business day.
- Depositor and each Authorized Signatory will continue to be liable, jointly and severally, for all overdraft and fee amounts, as described in the Consumer Terms and Conditions of Your Account. The total (negative) balance, including all fees and charges, is due and payable upon demand.
- You can discontinue Overdraft Privilege in its entirety by visiting us in person or contacting us at (401)348-1200.

¹ Contact us at 401-348-1200 or visit your local branch to learn more or apply for these services.

² Subject to credit approval. Available on consumer accounts only.